Defining Documentation Utility

PRESENTER:

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BACKGROUND:

VUMC had almost 300 requests to change documentation in 2023. Without an evaluation plan, mounting documentation may cause burnout and poor documentation quality. We sought to define documentation utility as a rising concept to determine whether prospective or existing documentation should be implemented or modified.

METHODS

- 1. Scan of the literature to assess for prior discussion of documentation utility
- 2. Interview VUMC to nurses to gain perspective on utility using pressure injury documentation as the exemplar.
- 3. Member-check to gain perspective on framework

RESULTS

Four domains of documentation utility: Positive outcome promotion, promote behavior change, functional and legal requirements, and workflow usefulness.

Domains of Documentation Utility

Does documentation help to reduce negative patient outcomes?

Does documentation prompt the user to adhere to new practices?

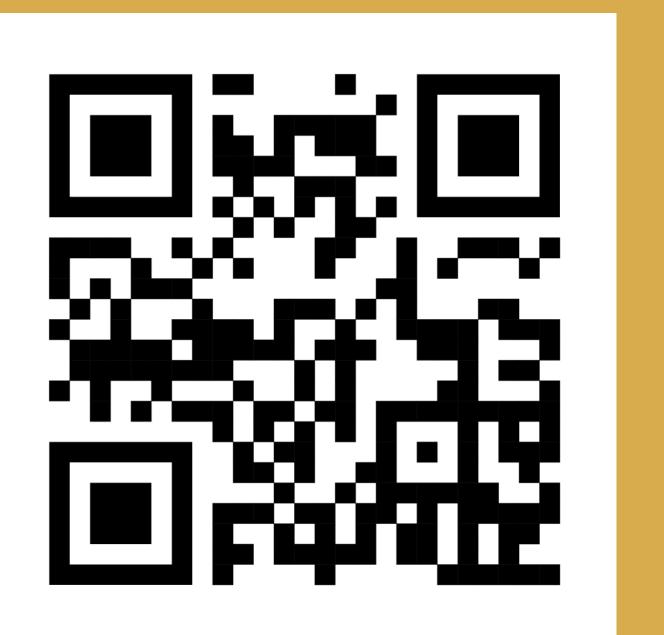
Functional

Promote Behavior Change Positive Outcome Promotion Workflow Usefulness

and Legal Requirements

Is documentation reused for plan for patient care?

Is documentation required due to law or institutional requirements?



Future Work:

- Conduct Delphi work to confirm, modify and expand framework
- Apply to new clinical domains
- Pilot for use at VUMC to triage documentation requests



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